

Advanced Leadership Skills for Managers

Take control of your future when you sign up for this two-day “beyond the basics” course. Explore the advanced practices that separate everyday managers from true leaders while you gain useful, real-world leadership skills that will help drive your career, your team and your whole company to thrive.

Enroll today and learn how to make more effective business decisions faster...how to deal with counterproductive employee attitudes quickly and decisively...how to empower employees to think and troubleshoot problems on their own...and much more. The skills and techniques you take away from this dynamic, 2-day course will help cultivate an energetic can-do spirit throughout your organization and foster unbreakable loyalty from your strongest employees.

Day 1

Session 1

Strategic Thinking and Organizational Purpose

- Recognize the importance of self-reflection on your organization's goals, mission and values
- Discuss ways to promote an environment of strategic thinkers
- Identify questions that encourage curiosity and generate new ideas
- Describe the behaviors that lead a team towards deeper work and thinking

Session 2

Decision-Making Skills

- Understand the importance of making effective business decisions more quickly
- Outline the thought process for making thorough and effective operational decisions
- Identify when employees should be empowered to make decisions
- Discuss post-decision analysis and what can be learned from this practice

Session 3

Manager as Change Agent

- Identify what leaders can do to be effective in leading change
- Understand how to balance the emotions of change
- Use the change curve to anticipate the impact of change on employees
- Explain ways to deal with counterproductive employee attitudes

Day 2

Session 1

Developing Others

- Identify ways to increase motivation and engagement in today's employees
- Describe how to make continuous development a part of your team culture
- Explain how to use encouragement to empower employees to take on challenges
- Discuss how to balance the needs of the organization with the development desires of each employee

Session 2

Creating High-Performing Teams

- Define the components needed for creating high-performing teams.
- Identify the specific actions needed to create a collaborative work environment
- Discuss a collaborative problem-solving process for addressing issues in the workplace.
- Describe how to equip employees to troubleshoot problems on their own

Session 3

Adapting to Today's Demands

- Discover the key behaviors needed to be more adaptive in today's ever-changing landscape.
- Identify differences in adapting to complex vs. complicated situations
- Discuss why leaders need to develop a growth mindset to adapt to today's leadership demands
- Understand the importance of resiliency when faced with uncertainty and setbacks



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